生命之道手機應用程式 ("程式") 常見問題

1. **程式的功能跟現有中央管理系統 (CMS) 有什麼分別？**

   CMS 跟程式是一個同步更新的平台，如你已有 CMS 帳戶，只需要使用相同的"帳戶"及 "密碼"登入便可。例如：在程式內報讀課程、修改個人資料，CMS 便會同步更新。

2. **程式只能在手機使用？**

   可以在平板電腦使用，版面或有機會出現誤差。

3. **程式對「手機作業系統」的版本有要求嗎？**

   iOS 需要是 11 或以上版本。 Andriod 需要是 5 或以上版本。

4. **只有生命之道學員才能使用程式？**

   非學員可以在「聚會報名」中瀏覽課程/活動資料，並填寫資料報名、閱讀電子佈告及 修改基本設定，瀏覽關於中國神學研究院及生命之道等資訊。

5. **學員可以使用程式進行什麼操作？**

   - 瀏覽聚會/活動及報名
   - 檢視已報名的課程/活動資料
   - 在生命之道聚會自行簽到
   - 檢視自己當季的事奉值勤
   - 修改帳戶的個人資料
   - 修改密碼
   - 修改聚會偏好設定
   - 優先報名
   - 分享代禱事項
   - 接收來自中神的相關訊息

6. **程式在每次使用時，需要重新登入？**

   成功登入後，即使離開，下次使用程式時，仍然會維持登入狀態。只有在登出、刪除 程式或系統更新後，才需要重新登入。

7. 學員可以透過程式更改個人資料？

學員可以按需要修改

1) 帳戶名稱   3) 手提/住宅電話號碼   5) 年齡組別

2) 電郵地址   4) 通訊地址   6) 所屬教會。

唯姓名及性別不能自行更改。如需更改，請與事工部聯絡。

8. 程式有哪種語言可供選擇？

有繁體中文、簡體中文及英文版本選擇。可按「更多」→「設定」→「語言」，更改語言設定。

9. 需要允許程式使用全球定位系統 (GPS) 嗎？

如允許，程式會優先顯示所在地點 50 公里範圍內的上課地點 (如有)，方便查看附近的課程/活動、報名及接收相關資訊。

10. 報讀課程及活動可有次數限制？

學員同一季內最多可以報讀 2 個課程，而活動則沒有限制。

11. 報讀課程內的「考慮參加」選項，是甚麼功能？

在瀏覽「聚會報名」時，如對聚會感興趣，可按「考慮參加」來提示自己。請留意「考慮參加」並不等於已報名。

12. 程式有什麼提示訊息?

提示訊息包括課程/活動取錄通知、開課通知及事奉值勤通知等訊息等。

13. 報讀的課堂/活動，可增至手機行事曆嗎？

同學獲得取錄後，可將「我的聚會」內的課堂/活動加入手機行事曆。

14. 「聚會簽到」是怎樣操作？

按「聚會簽到」，並在生命之道聚會中掃描二維碼 (QR Code) 完成簽到。

15. 「代禱事項」是怎樣操作？

當季度同組組員可在「代禱事項」中分享、回應以及刪除個人的代禱事項。如學員報讀了多於一個聚會，也可揀選只在某一個組別發放訊息，以保障私隱。

16. 程式中的日期按甚麼方式顯示？

日期顯示方式為日/月/年 dd/mm/yy。

如有其他關於生命之道手機應用程式的查詢，請致電 +852 2794 2374 或電郵至 biblestudy@cgst.edu。

中文

WOL Mobile App ("App") Frequently Asked Questions

1. What are the differences between features of the App and CMS?

CMS and the App synchronize in real-time. Current CMS users must use the same login name and password for CMS and the App. Same course applications, personal detail edits etc. will be shown on both CMS and the App.

2. Is the App for use with mobile phone only?

The App can be used on tablets, but users may experience display deviations.

3. What are the software requirements?

- iOS 11 and above for iPhone
- Version 5 and above for Android devices

4. Is the App for WOL students' use only?

Visitors can browse and apply for courses and activity at "Course Application" icon. They can also read messages at eBulletin, edit basic settings, and learn more about China Graduate School of Theology and Word of Life Ministry.

5. What can WOL students do with the App?

- Browse and apply course for activity
- Review course or activity applied
- Self check-in at WOL classes
- Review volunteer service schedule

- Edit personal details
- Edit password
- Edit lesson preferences
- Receive messages from WOL

6. Does the App keep users logged in?

Yes, unless the user logs out. Login may be required after reinstallation or system update of the App.

7. Which personal details can be edited through the App, if needed?

- Login name
- Email address
- Mobile / home phone number

- Correspondence address
- Age group
- Church

Please contact WOL Ministry if a change of name or gender is required.

8. What languages are availabe?

English, Traditional Chinese and Simplified Chinese. For changing language, press "More" "Setting" "Language".

9. Must GPS / location services be enabled?

With GPS / location services enabled, the App will prioritize and show courses available within a 50km radius of your location, as well as activities and other information.

10. Is there a limit for applying courses and activities?

Each user may successfully apply for a maximum of two courses in one season, with no restriction on number of activity applications.

11. What is the "Consider" feature in Course Application?

It serves as a reminder or indicator of courses the user is interested in, or considers applying for. "Consider" does not mean "Apply".

12. **What kind of message will the Message box show?**

    User may receive messages and notifications such as: course / activity approval, course begins, volunteer service schedule, and so on.

13. **Can the course / activity be added to my mobile device's calendar?**

    After the user has received the course / activity approval, the respective information can be added to mobile device's calendar.

14. **How does "Self Check-in" work?**

    Tap on "Self Check-in" and scan the QR code shown at class / activity.

15. **How does "Prayer" work?**

    Any members in the same group can share, respond or delete personal prayer items. If user attend more than one course, it is optional to share with one or both groups.

16. **What is the date format used in the App?**

    The format is DD/MM/YY.

For inquiry, please contact WOL Ministry at +852-2794-2374 or email to biblestudy@cgst.edu.